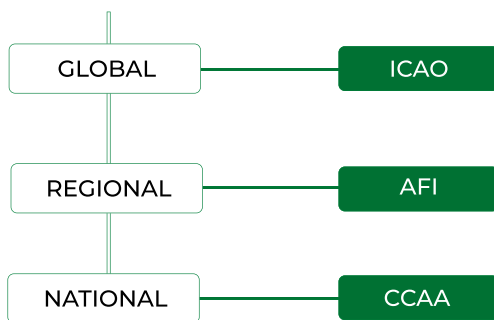


## SAFETY OBJECTIVES

### WHAT ARE THEY ?

Safety objectives in the SMS are the criteria risk management programs use to fulfil safety goals and define key performance indicators.

### WHO DEFINE THEM ?



### WHY TO DEFINE THEM ?

To monitor, evaluate and measure the performance of the SMS

To comply with regulatory requirements;

To make good safety decisions.

### RECOMMENDATIONS FOR THEM TO BE SMART :

Be consistent with the integrated management policy;

Be measurable;

Take into account the applicable requirements;

Be relevant for the conformity of products and services;

To be monitored;

Be communicated;

Be updated as needed.

### SOME EXAMPLES :

Provide relevant safety training/education to all staff : SMS, airside safety, human factor, etc.

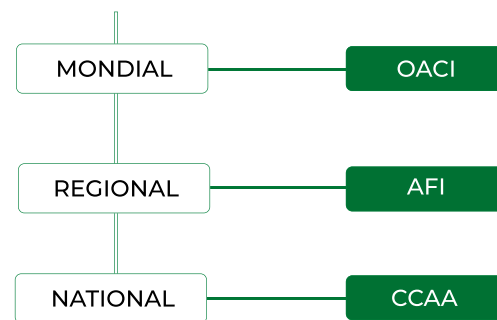
Improve hazard identification processes.

**Happy new year 2021!**

### QUE SONT ILS ?

Les objectifs de sécurité dans le SMS sont les critères utilisés par les programmes de gestion des risques pour atteindre les objectifs et définir les indicateurs de performance clés.

### QUI LES DEFINISSENT ?



### POURQUOI LES DEFINIR ?

Pour surveiller, évaluer et mesurer la performance du SMS;

Pour se conformer aux exigences réglementaires;

Pour prendre de bonnes décisions en matière de sécurité.

### RECOMMENDATIONS POUR QU'ILS SOIENT SMART :

Etre en cohérence avec la politique de management intégrée;

Etre mesurables;

Tenir compte des exigences applicables;

Etre pertinents pour la conformité des produits et des services;

Etre surveillés;

Etre communiqués;

Etre régulièrement mis à jour.

### QUELQUES EXEMPLES :

Dispenser des formations/causeries éducatives de sécurité appropriées à tout le personnel : SMS, formation côté piste, facteur humain, etc.

Améliorer le processus d'identification des risques.

**Bonne année 2021!**

## SAFETY, SECURITY, QUALITY AND ENVIRONMENT OBJECTIVES AND ACTION PLANS FOR 2021

OBJECTIVE	KEY PERFORMANCE INDICATOR	2019 DATAS	TARGET	
			NSI	DLA
<b>SAFETY COMMITTEES</b>				
Increase collaboration with Airport stakeholders	Number of Airside safety committee meetings held against number scheduled per year	06 realized at DLA 05 realized at NSI	6/6 x 100	6/6 x 100
	Number of Runway safety team meetings held against number scheduled per year	02 realized at DLA 02 realized at NSI	2/2 X 100	2/2 X 100
	Number of Airport integrated action groups meetings held against number scheduled per year	02 realized at DLA 03 realized at NSI	06 /06 x 100	06 /06 x 100
Monitor Integrated Management System performance	Number of ICC meeting held against number scheduled per year	01 realized = 25%	04/04 x 100	
Evaluate Integrated Management System performance	Number of IRC meetings held against number scheduled per year	00 realized = 00%	02/02 x 100	
Monitor Safety Management System performance	Number of SMS IT meetings held against number scheduled per year	01 realized = 25%	04/04 x 100	
	Percentage of implementation of outputs of ICC et IRC committees	-	60%	
<b>SAFETY, SECURITY AND QUALITY TRAININGS</b>				
Provide adequate and appropriate training and education to personnel	Number of personnel trained in safety against number of personnel previewed per airport	-	60%	60%
	Number of personnel trained in quality against number of personnel previewed per airport	-	60%	60%
	Number of personnel trained in security against number of personnel previewed per airport	-	60%	60%

<b>QUALITY ASSURANCE</b>				
Monitor, measure and evaluate activities	Number of internal Ground Handling audits realized against total number of audits scheduled	14/14 = 100%	2/2 x 100	2/2 x 100
	Number of internal Aerodrome Operations audits realized against total number of audits scheduled	01/10 = 10%	4/6 x 100	
Improve safety performance of activities	Number of corrective actions closed against number of correctives actions raised for internal & external audits, safety investigation	179/347 = 51,6%	60 %	60 %
<b>SAFETY REPORTING</b>				
Improve hazard identification processes	Number of safety incident reports raised for each Airport NSI/DLA against number of safety incident needed to be reported for each Airport NSI/DLA	441/365 notifications at DLA 507/365 notifications at NSI	80%	80%
	Safety reports received and analyzed against number of reports per year for each airport	-	90%	90%
<b>MOVEMENT AREA INSPECTIONS</b>				
Monitor Safety performance	Apron regular inspections realized against number scheduled per year for each airport	986 realized at NSI = 90,4% 1046 realized at DLA = 95,5%	100%	100%
	Maneuvering Area regular inspections realized against number scheduled per year for each airport	959 realized at NSI = 87,5% 1074 realized at DLA = 98,08%	100%	100%
	OLS Inspection realized against number scheduled per year for each airport	623 realized at NSI = 85,3% 285 realized at DLA = 39%	100%	100%

AIRPORT OPERATIONS ACTIVITIES			
Reduce operational safety risks	Number of Bird Strike against number of flight movements	07 occurrences at NSI 07 occurrences at DLA	04 occurrences /10000 flight movements
	Number of runway incursion	06 occurrences at NSI 02 occurrences at DLA	04      04
	Number of aircraft ground damage accidents & incidents per airport / Number of flights handled	00 occurrence at NSI 03 occurrences at DLA	00/5000 NSI 01/5000 DDLA
CUSTOMER SATISFACTION & QUALITY SERVICE			
Measure customer airlines satisfaction	Number of flights delayed due to fueling operations / Number of flights handled	198 cases at NSI/ 1279 flights	5%
	Number of flights with a delay in the delivery of 1st baggage delivered / Number of flights handled	497 cases at NSI/ 1279 flights 580 cases at DLA/ 7829 flights	10%
	Number of flights with a delay in the delivery of last baggage delivered / Number of flights handled	556 cases at NSI 798 cases at DLA/ 1279 flights	10%
SECURITY			
Strengthen security measures applied to freight and mail	Number of cargo and mail mix flows cases reported per year	-	10
	Number of reported shipping cases routed to the airside without security escort per year	-	10
TOP THREE FINDINGS			
Provide the necessary material resources to personnel	Number required of PPE purchased against Number of PPE required	-	85%
Provide adequate and appropriate training and education to personnel	Number of operational staffs trained as per requirements against number of operational staffs to be trained	-	70%

Provide appropriate regulatory manuals to personnel	Number of regulatory manuals available (IATA, ACI, ICAO) within deadlines against number of regulatory manuals required	12/14 for IATA 23/23 for OACI 05/05 for ACI	14/14 for IATA 23/23 for OACI 05/05 for ACI
SAFETY, SECURITY, QUALITY AND ENVIRONMENT PROMOTION			
Develop involvement of personnel on Integrated Management System (positive safety culture, customer oriented, preserve the environment)	Number of safety bulletin published against number scheduled per year	03 published = 75%	04/04 x 100
	Number of Safety, Quality and Environment Newsletter published against number scheduled per year	06 realized = 100%	06/06 x 100
	Number of Safety Week realized against number scheduled per year for each airport	00 realized = 00%	01/01 x 100
	Number of FOD Walks conducted against number scheduled per year	4 realized at DLA = 100% 4 realized at NSI = 100%	04/04 x 100      04/04 x 100

THE DIRECTOR SAFETY, SECURITY, QUALITY AND ENVIRONMENT

*Mintsa Mazarin Heru*  
Ingénieur en Chef  
de Aéronautique Civile



THE MANAGING DIRECTOR

07 OCT 2020  
*Thomas Owona Assoumou*